Ite network status "disconnected". Why? Is there any relation between this and the "MQTT\_KEEP\_ALIVE\_TIMEOUT" "disconnectionReason"? rloT-351358811013777-Hollyburn **\*** • (rloT-351358811013777 Does this refer to the Device-to-Cloud connection, and not to the Ite network connection? Rob\_proto... Dude\_prot... Edit 2 Group Device Shadow 🔨 shadow" : { 3 items Device Info ▼"reported":{ 5 items Network Info "device": {...} 4 items ▼"connection": { 4 items "status" : "disconnected" Sim Info keepalive" : 1200 "disconnectReason" : "MQTT\_KEEP\_ALIVE\_TIMEOUT" "clientInitiatedDisconnect" : false What's the purpose of the MQTT keepalive timer? Does the Device-to-Cloud connection disconnect "pairing": {...} 2 items when the keepalive timer times out? "nrfcloud\_mqtt\_topic\_prefix": "prod/51789c46-81ce-4872-b9b8-e7efa03adf21/" "config": {...} 11 items "desired": {...} 3 items "version" : undefined