Thanks for your response!

Are you able to use nrfjprog and reset the device?  - yes

What is only version 5.2.0? -  nRFUtil  - that is what I get from the ordinary link.

user@user:~/Downloads $ ls -l nrfutil

-rwxr-xr-x 1 user user 14899568 Aug 15 16:28 nrfutil

Have you followed the instructions in the docs? - yes

What operating system are you running on your RPi?

\*\*\*\*\*\*
user@user:/bin $ cat /etc/os-release
PRETTY\_NAME="Debian GNU/Linux 12 (bookworm)"
NAME="Debian GNU/Linux"
VERSION\_ID="12"
VERSION="12 (bookworm)"
VERSION\_CODENAME=bookworm
ID=debian
HOME\_URL="https://www.debian.org/"
SUPPORT\_URL="https://www.debian.org/support"
BUG\_REPORT\_URL="https://bugs.debian.org/"
user@user:/bin $ uname -a
Linux user 6.6.31+rpt-rpi-2712 #1 SMP PREEMPT Debian 1:6.6.31-1+rpt1 (2024-05-29) aarch64 GNU/Linux
user@user:/bin $ lsb\_release -a
No LSB modules are available.
Distributor ID: Debian
Description: Debian GNU/Linux 12 (bookworm)
Release: 12
Codename: bookworm
\*\*\*\*\*

With the device command you should be able to list all devices connected:

because the version is 5.20 -so this command didn't exist

How to install the 7.12. version on Debian?

Thanks!